

Crystal Springs Home Owners Association

CODE VIOLATION PROTOCOL

One of the great things about living in a large neighborhood is the consistency of the homes and structures, the proximity to good friends and neighbors and amenities like a Recreational Center, etc. Developers maintain architectural control over these great features by recording Rules and Regulations that detail the do's and don't's of the neighborhood. Unfortunately with large groups of individuals it is common that some homeowners either aren't familiar with these rules and regulations or choose not to abide by them.

One of the roles of the HOA and/or management company is to help maintain and protect these Rules and Regulations. We do not 'POLICE' the neighborhood meaning we do not go out in search of code violations and rather rely on the 350+ homeowners in the neighborhood to help us identify violations as you are in the neighborhood on a daily basis.

As a result if you believe that there is a possible violation the best thing to do is to visit the website and click on the Regulation for that particular section and identify the specific regulation that is being violated. I have found that politely discussing with your neighbor is often all that it takes, however, sometimes that isn't an option. As a result on the Crystal Springs website there is a 'contact us' button and if you feel that there is a neighbor in violation of the rules and regulations then feel free to report to the management office and we will research and attempt to make contact with the homeowner. Please be patient with us during this time as these matters can sometimes be difficult and often times take time to work through with homeowners. Finally, when reporting violations sending us digital phone pictures from a cell phone can be very helpful for us to see and better understand the violation taking place.

When in doubt send us an email and we will be happy to research and help solve the matter.

Sincerely,

Crystal Springs HOA
C/O Omni Management Services
P.O. Box 441570
Indianapolis, IN 46244
Phone: (317) 541-0000
FAX: (317) 541-0002
www.crystalsprings.club
bsmith@omni-property.com